



# PŪRONGO Ā-TAU

ANNUAL REPORT

# 2024

HORA TE PAI HEALTH SERVICE  
CHARITABLE TRUST

HORA TE PAI



HEALTH SERVICES

# Karakia

Tākiri ko te ata, ki runga  
ki te maunga,  
Korihī ko te manu,  
Kororī, kororā, korerotia mai,  
nō tua whakarehe,  
Hīhī ana mai, Tama nui te Ra,  
i te paerangi  
Titiro kau ana, ki a Rangi,  
ki a Papa,  
Nā Tane te atua i whakawehe rua  
Koia ko te ao, e huri noa nei,  
E oho mōata,  
Ko te ao mārama  
He tio,  
He huka,  
He hāuhu,  
Tihei mauri ora!

# Contents

<b>Chair's Report</b>	<b>6</b>
Tumuaki Report	8
<b>Ngā Paparahi   Foundations</b>	<b>12</b>
Kaupapa Partners	18
<b>Hauora Service Summary</b>	<b>22</b>
Kaupapa Tuku Iho   Our Values	30
<b>Financial Report</b>	<b>43</b>
Hauora Service Summary	63

# He Mihi

Maringi tonu a hupe, a roimata ki ngā mate huhua o te tau kua hipa  
Mate atu he tētēkura  
E te Kingi, Tuheitia Potatau Te Wherowhero Te Tuawhitu  
Kotahi atu ki ngā rarangi kingi i te pō  
Otirā kei ngā mate tuatinitini tuamanomano  
E te iti, e te rahi, te katoa  
Ko te aunga o te moe ki a koutou.

Ko ngā kura wiwini o te pō ki a koutou  
Ko ngā kura wawana o te ao ki a tātou  
Tihei mauriora.

Hara mai rā he tētēkura  
E te Kuini, Ngā Wai Hono I Te Pō  
Koutou ko te Whare Kāhui Ariki  
Pai mārيره.

Otirā ki te iti me te rahi o te kāinga  
Ki ngā taitamariki  
Ki ngā taiohi  
K ngā taipakeke  
Ki ngā taikuia me ngā taikoroua  
Ko tō manawa  
Ko tōku manawa  
Kia manawa tina  
Kia manawa toka  
Kia manawa ora e  
Mauri ora ki ā tātou!



# Ngā kōrero a te Tiamana

## Chair's Report

Tuia ki runga, tuia ki raro,  
Tuia ki roto, tuia ki waho,  
Tuia te here tangata,  
Tūturu o whiti,  
Whakamaua kia tina, tina!  
Haumi e, Hui e, Tāiki e!

**Ka maringi tonu te wai o āku kamo, koia rā ko te puna aroha ki ngā mate kua haere.**

**Nō reira e ngā mana nui i te pō, e te pūtake o te maimai aroha, ko te aunga o te moe ki a koutou.**

**Rātou ki a rātou, tatou ko ngā tumanakotanga ō rātou, whiti ora ki te whai ao, ki te ao marama.**

### Tihe mauri ora.

It is gratifying to see that Hora Te Pai, the sole Māori health provider within the Kāpiti district, has surpassed expectations this year despite an ever-changing environment.

As Chairman of Hora Te Pai Charitable Trust Board, I am honoured to present the 2024 Te Pūrongo ā Tau to patients, kaimahi, whānau, valued partners, Te Ātiawa ki Whakarongotai iwi members, kaumātua and members of the community. The report outlines the exceptional efforts of our organisation, the Board of Trustees and the dedicated staff and management of Hora Te Pai.

Together, we have navigated a year of significant achievements and growth, affirming our commitment to serving our whānau, iwi, and hapū in the Te Ātiawa ki Whakarongotai region.

With the establishment of the new Māori Health Authority, Te Aka Whai Ora, we were filled with hope for a brighter future in healthcare. The Authority, allowed us to enhance our service delivery, encouraging us to lift health outcomes, by incorporating tikanga-based practices, utilising the use of mātauranga Māori in our operations and service delivery. The success of our marae clinics and their recognition through an award for community engagement are testaments to our effective approach and in turn, deepened our connections to iwi, hapū, whānau and community.

Our response to the increasing demand for primary healthcare has been robust this year. We expanded our service scope to include cancer care and ramped up our community outreach services, which saw significant increases to whānau health and wellbeing. The commitment of our team, evidenced by an increase in workforce capacity, has ensured that we are better equipped to support the wellbeing of our kaimahi and the communities we serve.

The organisation continues to operate its model of care under Health Care home certification and is recognised as regional leader in this area.

The service achieved Cornerstone Accreditation, maintaining its high standard of quality health care services.

The Finance, Audit and Risk (FAIR) Committee, maintains robust and thorough processes to minimise risk, maintain a high standard of compliance, and oversee investment opportunities. To this end, I am pleased to report that our organisation remains in a strong financial position as evidenced in the financial report.

We have focused on growing our business and revenues, paving the way for the acquisition of a new building. This expansion will not only enhance our operational capabilities but also allow us to broaden our service offerings to better meet the needs of our community. Our Building committee continues to explore opportunities and plans for the future.

Our responsibility as Trustees to express kaitiakitanga is demonstrated through our commitment to continual improvement and strong governance. This year the Trust developed a skills matrix review to identify our governance strengths and pinpoint core competencies that may need further development.

The review ensured that our structure aligns with future needs, remains relevant to our activities and purpose, enhances our flexibility, and complies with current legislation. These efforts demonstrate our commitment to maintaining a high standard of governance and operational excellence.

In closing, I extend my heartfelt thanks to all members of the Board, our dedicated staff, and our community partners. The organisation has been expertly served by our Board Secretary, Anthea Napier and our accountant, Jenny Adlam of Graeme Wright & Associates.

We acknowledge the ongoing support and service of our Kaunihera Kaumātua and Marae Trustees providing wisdom to ensure the wellbeing of iwi, and hapū. This unwavering

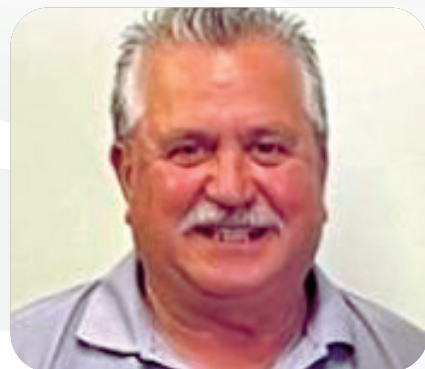
As I conclude my term as Chair of Hora Te Pai, I want to express my gratitude for the opportunity to serve this organisation. Since joining the board in 2016, I've had the privilege of working with exceptional leaders like my predecessor Jack Rikihana and Te Rakauoteora Te Maipi. Their guidance has been invaluable in shaping the trajectory over the past years.

Under the leadership of our dedicated trustees, we've established a strong governance framework and cultivated a talented team of staff. Our tumuaki, Diane Tatana, has assembled an exemplary leadership team, fostering a supportive and collaborative environment across all sectors. This cohesive approach has enabled us to deliver meaningful services to our communities.

Looking ahead I am confident that Hora Te Pai will continue to work towards ensuring healthier futures for all our whānau, iwi, and hapū.

Horahia te aroha, horahia te manaakitanga,  
horahia te pai ki a tātou katoa.

Nāku na,



## Chris Gerretzen

**Chairman, Hora Te Pai Health Services  
Te Ātiawa ki Whakarongotai**

Te Ātiawa ki Whakarongotai

# Ngā Kōrero a te Tumuaki

**Tangihia ngā mate o te tau, me te puna roimata ki te puna aroha. E noho ana i te poho o Ranginui, hei whetu e tirama ana ki tōu iwi, ki tōu hapū, ki tōu whānau. Tātou te hunga ora, te hapai nei i ngā wawata o rātou mā, mauri ora ki a tātou.**

## **Tūngia te ururoa, kia tipu whakaritorito te tipu ā te harakeke,**

Burn off the undergrowth, so that the new flax shoots may grow...

As we come to the end of another successful year, I acknowledge the commitment and dedication of our kaimahi and boundless efforts of our leadership team. Our success would not be possible without the guardianship of our Board of Trustees, and I also acknowledge our kaumātua, Marae members and fellow Iwi whanaunga for their continued guidance and support. Our collective efforts have driven significant progress this year, and I am immensely proud to present this year's Te Pūrongo ā Tau outlining our achievements.



Hora Te Pai has maintained its adaptability and commitment to our core values. By expanding our workforce, we have been able to focus on outreach services and provide a more whānau-centred approach.

Over the past year, we have been fortunate to collaborate with Mana Whenua, Whakarongotai Marae, Te Kaunihera Kaumātua o Whakarongotai, the Kāpiti Community Health Network, Tu Ora Compass Health, and the District Health Board to achieve equitable outcomes for our whānau. Our Board of Trustees has upheld strong governance, effectively managed risks and maintained financial sustainability.

In 2024, our primary focus was on maintaining financial stability and ensuring the continued delivery of high-quality healthcare services. The audited accounts reflect a decrease in contract income due to reduced government funding for COVID-related activities. Despite this, we successfully fulfilled our obligations for previously allocated COVID funds and maintained a corresponding reduction in expenses. We also continued our commitment to investing in our staff through increased salaries.

We have continued to strengthen our financial position, achieving a \$500,000 increase in net assets over the past year. Our total net assets now stand at \$1,961,074, including \$1,315,459 in capital reserves. This growth allows us to invest in expanding our centre and services to meet the evolving needs of our community.



I am grateful for the support of our Finance, Audit, Investment and Risk Committee and Jenny Adlam of Graeme Wright and Associates in the guidance, management and reporting of our financial activity.

A highlight for Hora Te Pai this year was the successful launch of Te Kawariki, a new wellbeing programme that draws on mātauranga Māori and the pūkenga of Iwi leaders. This has served as a segue for whānau to reconnect with whakapapa and tikanga and has provided a sense of belonging for wider hapori. It has been our humble privilege to deliver this programme through collaboration and the endorsement of Te Ātiawa ki Whakarongotai iwi whānau members.

We have seen marked improvements in health outcomes, which we attribute to increased capacity and knowledge within our service. By expanding our workforce, we have been able to meet the growing needs of whānau and deliver more timely, effective care.

Frontline, the introduction of subtle yet meaningful touches like waiata anthems and the live streaming of kaupapa Māori celebrations have created an atmosphere of whanaungatanga with whānau visiting the clinic. Encouraging space to celebrate Te Matatini, Matariki Kaumātua Kapahaka festivals, and Te Wiki o te Reo, has served as a vehicle for Te Reo revitalisation and we are extremely proud to see our kaimahi incorporating te reo into their daily activities.

Our strategic priorities continue to inspire and motivate the way forward for Hora Te Pai. In May, we held a kaimahi wānanga day where our teams were invited to share their aspirations for the future of our organisation. The perspectives shared on the day were significant, with staff envisioning a future centred on business growth, enhancing our services, and further strengthening our ties with the community.

As we look ahead, we remain committed to the long-term sustainability of Hora Te Pai. By remaining steadfast in our goals and aspirations and drawing on the strength of our team, we are well-placed to ensure the continued success for the organisation and the wellbeing of those we serve.

To this end, it is with great pride and pleasure that I present this year's Te Pūrongo ā Tau, a testament to the strength of kotahitanga in action and the result of collective achievements we have accomplished with our partners.

In closing, I would like to acknowledge Chris Gerretzen, whose leadership and guidance have been instrumental to our success. His whakapapa connection to Hora Te Pai and the legacy of his mother are evident in his deep love for his iwi, his unwavering support for our kaimahi, and his commitment to the trustees, all of which help ensure our strength for future generations.

His stewardship and passion for our people will be greatly missed, but his influence will continue to guide us as we move forward.

E te rangatira, ka nui te mihi maioha ki a koe.

Tēnei ka whakaiti, tenei ka mihi, tēnā kōutou katoa.



**Diane Tatana**  
Tumuaki

Ngāti Pareraukawa, Ngāti Huia me  
Te Ātiawa ki Whakarongotai







# Ngā Paparahi

---

# Foundations

## Whakapapa | Our history

### HORA TE PAI



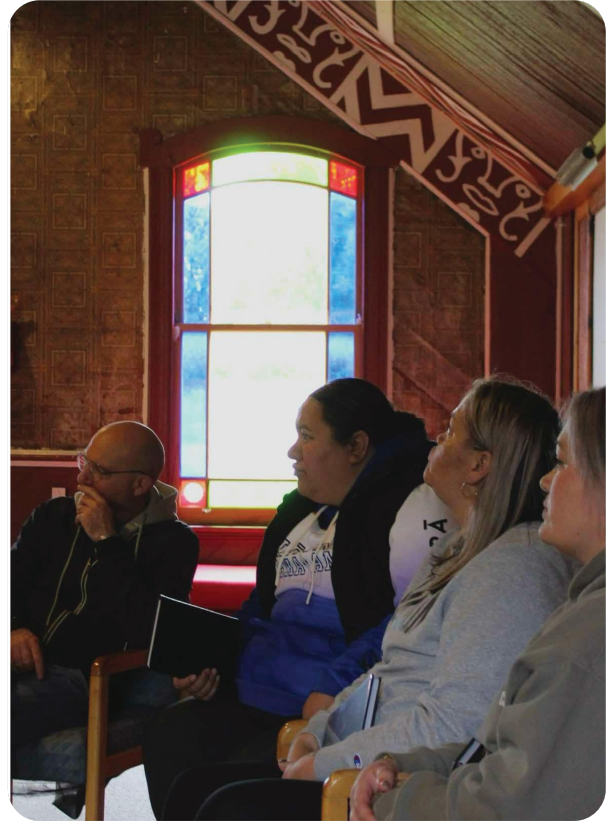
### HEALTH SERVICES

Hora Te Pai Health Services was established by Te Ātiawa ki Whakarongotai and opened on 1 July 1990. At the time it was the first Māori health provider in the region. The service emerged from the moemoeā of Te Peehi Parata, who envisioned creating a marae-based health clinic for Māori. The aim of cultivating a healthier future for his mokopuna in a way that would be uniquely Māori and would imbue Te Ātiawa tikanga and kawa.

In 2015, the Hora Te Pai Health Service Charitable Trust was incorporated separate to the Iwi corporate to facilitate focus on core business and to grow the interests of the Trust. Hora Te Pai is the only kaupapa Māori health service in Kāpiti and is tasked with advancing the health and wellbeing of people living between Paekakariki in the south and Kukutauāki, north of Pekapeka.

## Moemoeā | Our Vision

To advance the well-being of whānau Māori, Pasifika communities and low-income residents within Kāpiti through culturally appropriate and easily accessible hauora services.



## Hoākētanga | Our Purpose

Our purposes as expressed in our Trust Deed are to:



Provide, promote, and develop holistic wellbeing for Māori and other consumers.



Promote personal growth, self-determination, and autonomy of Māori and other consumers.



Promote healthy lifestyles and design related services for Māori and other consumers.



Provide affordable, comprehensive and managed health care.



# Mana Whakahaere | Governance



**Chris Gerretzen**

Chairman

Te Ātiawa ki Whakarongotai



**Diane Grennell**

MNZM, Deputy Chair

Ngāti Mutunga,  
Ngāti Toa Rangatira,  
Ātiawa ki Whakarongotai,  
Ngāi Tahu



**Cassidy Pidduck**

Chair, Audit &  
Risk Committee

Te Ātiawa ki Whakarongotai



**Ana Winiata**

Trustee

Ngāti Pareraukawa,  
Ngāti Raukawa ki te Tonga



**Tio Taiaki**

Chair, Building Committee

Te Ātiawa ki Whakarongotai,  
Ngāti Mutunga, Ngāti Tūwharetoa,  
Te Āti Haunui-ā-Pāpārangi



**Daphne Luke**

MNZM, Financial Trustee

Rongomaiwahine, Ngāti Hinemanu,  
Rangitāne Tamaki Nui a Rua



**Karen-Anne Thomas**

Clinical Trustee  
(Jul to Dec 2023)

Te Ātiawa ki Whakarongotai



**Dr Chris Fawcett**

Clinical Trustee  
(Dec 2023 to Present)



**Diane Tatana**

Tumuaki, Ex-Officio

Ngāti Pareraukawa, Ngāti Huia,  
Ātiawa ki Whakarongotai,  
Ngāti Toa Rangatira

The Hora Te Pai Board of Trustees comprises seven trustees including a clinical representative and a financial trustee. The Board has two sub-committees:



Finance, Audit, Investment and Risk (FAIR) committee that oversees the organisation's finance and investment management including reporting, policy, compliance, risk and contract management.



The Building Committee is tasked with explorations, planning and fundraising for new premises to house all staff and services under one roof.

The Board and Audit committee meet monthly while the Building committee meets as required. The committees are supported by our Board Secretary, Anthea Napier of Amatiatia Limited. The Board seeks nominations for Board vacancies from Te Ātiawa ki Whakarongotai and the wider community. The Trust Board makes all appointments and elects the Chair, Deputy and sub-committee.

### **Finance, Audit, Investment, Risk Committee:**

Cassidy Pidduck (Chair)  
Dr Chris Fawcett (Clinical)  
Ana Winiata  
Daphne Luke (Finance)  
Di Tatana (ex Officio)

### **Building Committee:**

Tio Taiaki (Chair)  
Cassidy Pidduck  
Dr Chris Fawcett (Clinical)  
Di Tatana (ex Officio)

## **New Clinical Trustee Appointed**



### **Dr Chris Fawcett**

This year, we are honoured to welcome Dr Chris Fawcett as a Clinical Trustee on the Board.

Dr. Fawcett has been a pivotal figure at Hora Te Pai, having previously served many years as our Clinical Director. His extensive experience, leadership, and dedication to Māori health have earned him recognition across the health sector and our community.

In his new role as Clinical Trustee, Dr. Fawcett oversees our clinical governance, ensuring that we continue to deliver high-quality, patient-centred care. His strategic insights have been invaluable, and he has been actively involved on our Building Committee where his practical experience informs our strategic planning for the future of our health service.

We are extremely grateful for his continued commitment to Hora Te Pai.

# Kaimahi | Management and staff



Our kaimahi maintain strong connections with local iwi, hapū, and the wider community, with over 60% of our workforce and 70% of our senior leadership team proudly identifying as Māori. We deeply appreciate the dedication of all team members and their exceptional service to our whānau.

Kotahitanga has continued to influence our team approaches positively. The commitment of our kaimahi to embodying manaakitanga, ūkaipōtanga and whanaungatanga within our communities continues to inspire and drive our activity.

We celebrate the achievements of all teams and acknowledge the guidance of our senior leadership group which includes Di Tatana, Ine Faleafaga, Ani Suitauloa, Dr. Matt Anderson, and Hannah Burrell-Davis.

## Executive & Administration Team

**Di Tatana**  
**Ani Raika – Suitauloa**  
 Waitohi Tamihana  
 Heavenleigh Gray Watt  
 Gail Cusack

## General Practice, Clinical Team

**Dr Matt Anderson**  
**Dr Uri Steinfeld**  
 Dr Jenny Smith  
 Dr Madeleine Wilson  
 Dr Darrin O’Gorman  
 Hannah Burrell – Davis  
 Kim Baker  
 Derryn Wilkins  
 Gemma Vulu  
 Christine Saunders

## Māori Community Health Team

**Ine Faleafaga**  
 AJ Marama  
 Wendy Smith  
 Jude Stewart  
 Stephen Stewart  
 Tanya Barrington  
 Heather Penzel  
 Annette Clements

## Te Kawariki, Kaipūkenga

**Kristie Parata**  
 Mohi Edwin  
 Kara Kearney







# Kaupapa Partners

# Kotahitanga | Whakapapa | Ātiawatanga

We are privileged to work closely with our iwi, hapū, hapori partners and affiliated groups. We extend our heartfelt gratitude to our funders and kaupapa partners for their ongoing support.

## Ehara taku toa i te toa takitahi, engari he toa takitini

🌊 Ātiawa ki Whakarongotai Charitable Trust

🌊 Te Kaunihera Kaumātua

🌊 Whakarongotai Marae Trustees

🌊 Te Aka Whai Ora

🌊 Tū Ora Compass Health

🌊 Ora Toa

🌊 Te Whatu Ora

🌊 Kāpiti Cancer Society

🌊 Kāpiti Community Health Network

🌊 Mana Wāhine Incorporated Society

🌊 Kāpiti Impact Trust

🌊 318 Fitness

🌊 Kāpiti Food Bank

🌊 Te Rōpū Pakihi Inc

🌊 Te Wānanga o Raukawa

🌊 Te Rūnanga o Ngāti Toa Rangatira Kai Bosh

🌊 Hei Ahuru Mōwai

🌊 Salvation Army

🌊 Graeme Wright & Associates

🌊 Kāpiti Hearing

Hora Te Pai remains an active member of the Kāpiti Community Health Network, Te Pou Tautoko Committee, and Te Kupenga o Tu Ora Committee, offering strategic advice to ensure the needs of whānau are at the forefront of decision making.

## Kaumātua Olympics



In September 2023, a group of Hora Te Pai kaumātua who had been regular participants in our Kori Tinana, Hāpai Hauora, and walking groups proudly represented our community at the Kaumātua Olympics Day held at Ngā Purapura, Te Wānanga o Raukawa in Ōtaki.

Led by our very own kaiāwhina, Ty Kahu, our team of eight kaumātua joined groups from across the mōtu, who represented their own iwi and hapū in a day filled with fun, laughter and whanaungatanga.

The event brought together kaumātua to engage in a range of activities that showcased both our 'Māori X Factor and Flair and celebrated whanaungatanga. Ngāti Toa Rangatira was the overall winner of the 2023 competition and as such would be hosting the 2024 event. Our team attended that event in Porirua.

# Te Kawariki a Mātauranga | Māori solution

The introduction of Te Aka Whai Ora (Māori Health Authority) served as a vehicle to assert our tino rangatiratanga, empowering Hauora Māori providers across the country to apply a truly authentic kaupapa Māori-based approach to health and wellbeing.

Hora Te Pai delivered Te Kawariki, our new wellbeing programme that draws on mātauranga Māori designed to reinforce whānau identity (whakapapa, ūkaipōtanga) increase confidence and enhance well-being (rangatiratanga). The wānanga are held at Whakarongotai Marae.

---


**Māku anō hei hanga i tōku whare, ko ngā pou o roto he mahoe, ko te tāhuhu, he hinau. Me whakatupu ki te hua o te rengarenga, me whakapiki ki te hua o te kawariki.**


This whakatauāki bequeathed by Pōtatau Te Wherowhero inspires self-sufficiency (for Māori, by Māori, of Māori) and encourages Hora Te Pai to draw on mātauranga Māori in our approaches to whānau wellbeing.


---



Acknowledging our connection to Te Ātiawa ki Whakarongotai and its deep history, we drew on the extensive pūkenga of local iwi leaders to deliver our key objectives in the programme:

 **Tuakiri:** Encouraging us to return to our tūrangawaewae to be revived and rejuvenated.

 **Mahinga Tāngata, Mahinga Kai:** Providing whānau with skills, tools and resources enabling them to be self-sufficient.

 **Ōranga Whānau:** Supporting the well-being of tinana, wairua, whānau and hinengaro through toi Māori, kori tinana, roles and responsibilities of whānau and intergenerational learnings.

Te Kawariki was launched early this year and was delivered over eight weeks.

It is immensely satisfying to see taura on completion of the programme demonstrate a sense of belonging, identify and bond through whakapapa connections, contribute to marae and community, and to strengthen relationships and networks.

Te Kawariki was launched early this year and was able to deliver one 8-week wānanga. Based on its overall success and positive health and wellbeing outcomes for participants, whānau and hāpori; the programme will continue through 2024 and 2025.

We extend our sincere thanks and gratitude to programme kaiwhakahaere, Kristie Parata and Mohi Edwin for their guardianship and leadership. We also give thanks to our kaumātua and the whānau of Te Ātiawa ki Whakarongotai who gave their blessing to deliver this kaupapa.





# Hauora Service Summary

## Our Service

Hora Te Pai holds several primary contracts enabling us to provide a suite of services to all whānau from pepe to kaumātua. These contracts are:

- General Practice Services
- Whānau Ora, Community Services
- Māori Community Health
- Tamariki Ora
- Mana Wāhine

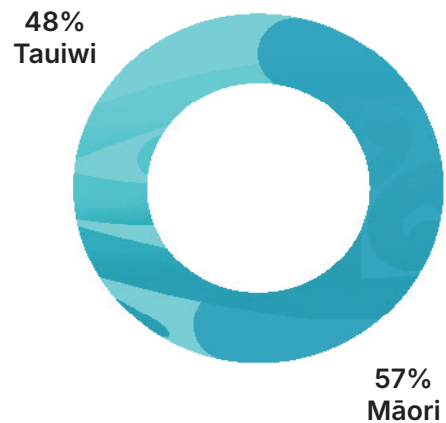
We remain accredited to offer Very Low-Cost Access (VLCA) supported services for priority population patients.

This year, we have maintained a steady patient roll of 2389 of which 57% identify as Māori. The region's housing shortage continues to challenge patient retention as whānau move further north.

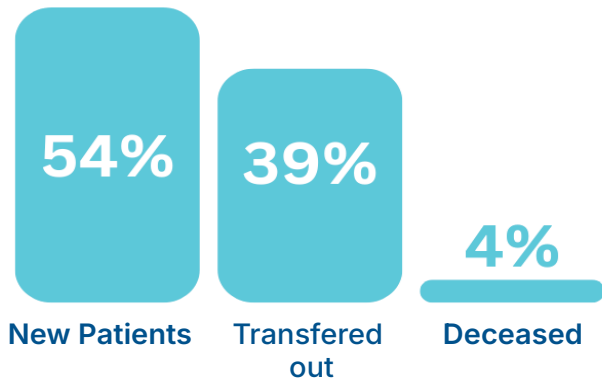
Our register remains open and while we are proud of the progress we've made, there is still room for growth. Increasing enrolments will require a clear and strategic approach, ensuring that we not only expand the quality of care and services we provide but also remain committed to growing the business. At the same time, we will continue to uphold our commitment to addressing the health inequities faced by Māori.

Increasing enrolments to previous levels will require a clear and strategic approach. We need to ensure that we not only increase roll numbers but maintain our high standard of care and services in addition to growing the business of Hora Te Pai. At the same time we remain committed to addressing the health inequities faced by Māori.

## Enrolled Patients



## Patient Transfers



This year, we observed a significant number of enrolled whānau (39%) transferring out of our services. A concerning trend is the increasing number of families moving north due to housing shortages and rising costs in the Kāpiti region. This exodus poses a significant challenge for our community, as it disrupts support systems and networks.

To address this issue, we must explore more proactive strategies. While our partnership with Kāpiti Impact Trust, through the Rapid Rehousing Advocate, has been valuable, the lack of funding has limited its impact. We must seek new funding sources for housing support and strengthen collaborations with organisations specialising in housing solutions.

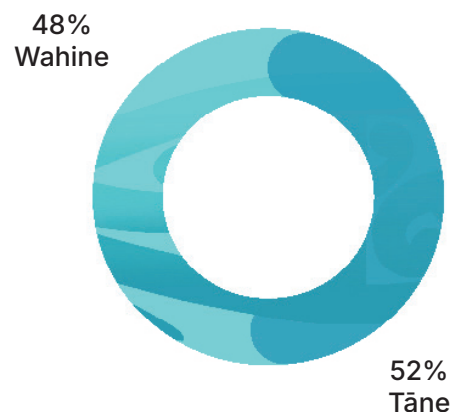
As we plan for the future, we should consider expanding our reach by establishing relationships with hauora Māori providers in other regions. Alternatively, introducing housing support services could attract new enrolments.

Ultimately, Hora Te Pai's growth depends on our ability to effectively serve our whānau. Addressing the housing affordability crisis proactively should be a key component of our long-term strategy.

## Gender

Our gender distribution offers valuable insights for opportunity which can inform our service planning. Professional development for kaimahi and strategic decision making. Understanding the gender breakdown of our enrolled patients allows us to tailor our health services to better meet the needs of our patients.

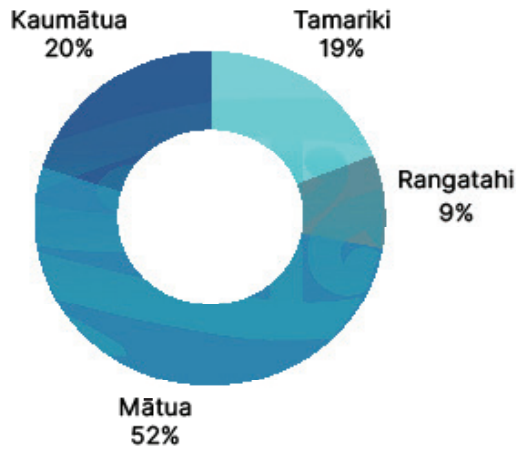
Hora Te Pai provides Mana Wahine services, supporting wāhine with Breast and Cervical Screening services. This year we have seen an increase in Mana Wahine referrals to 518 engagements. It is also pleasing to see that cervical screening rates have increased this year from previous years seeing a current screening rate of 60% among our enrolled wāhine. While this is well below our health target of 80%, it is worth noting that Hora Te Pai exceeds the average screening rate in the primary health sector.



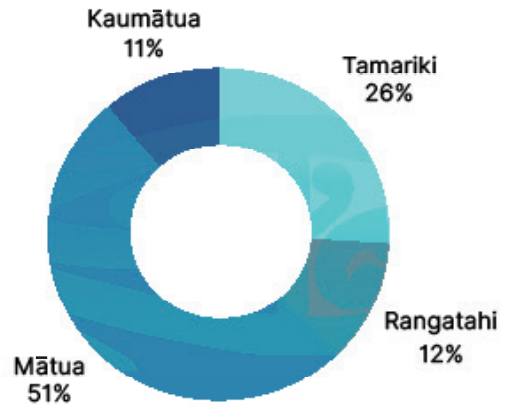


The balanced gender distribution also presents opportunity to expand services targeted towards tāne health.

### Age of Consumers: 2389



### Age of Māori Consumers: 1373






## Enhanced Services

This year we secured new Cancer Care and Community Primary Care contracts. This provides more flexible whānau-centred care models that target improved health outcomes for Māori, Pacific and other priority populations. Our combination of on-site services and mobile outreach has been pivotal in reducing health disparities, preventing disease progression, ensuring continuity of care, and increasing cancer screening, immunisation rates, and lowering hospital admissions.

The introduction of a Community Nurse Prescriber and supplementary funding for Long Term Conditions (LTC) has increased our outreach capacity, resulting in greater engagement in routine care, higher immunisation uptake and increased cancer screening participation.

## Health Targets

By 30 June 2024, significant improvements in key health metrics were recorded:

-  Diabetes Annual Review rates increased from 36% to 43% exceeding our 40% health target.
-  Cervical screening rates increased from 51% to 60%, however this is still short of our 80% target.
-  Childhood immunisation rates were sustained at an impressive 100%, meeting our target.

This success demonstrates the effectiveness of our integrated care model.

Strengthened relationships across primary and secondary health sectors have enabled smoother navigation for whānau with cancer, with enhanced support throughout their treatment. Additional funding has enabled us to provide essential needs for whānau during their care journey.



# Consumers and GP Utilisation for Whānau

Māori make up 57% of our enrolled population. Tamariki (0-14 years) represent 11%, primarily enrolled through our Tamariki Ora services. Rangatahi (15-24 years) account for 26% the challenge being that they will often access free healthcare elsewhere until age 24, potentially looking to return after 25 to access subsidised healthcare through Hora Te Pai.

Mātua (25-64 years) comprise the majority at 50%, with GP utilisation rates averaging 7 consultations per year, showing that our services are well-aligned to meet their needs.

However, kaumātua (65+ years) make up just 11% of our patients, yet have the highest utilisation rate averaging 13 consultations per year. This reflects a high demand to extend service provision. In response, Hora Te Pai is partnering with the Kāpiti Coast District Council to deliver Toiora Kaumātua and wellbeing support service for kaumātua which will launch later in the year.

## GP Service

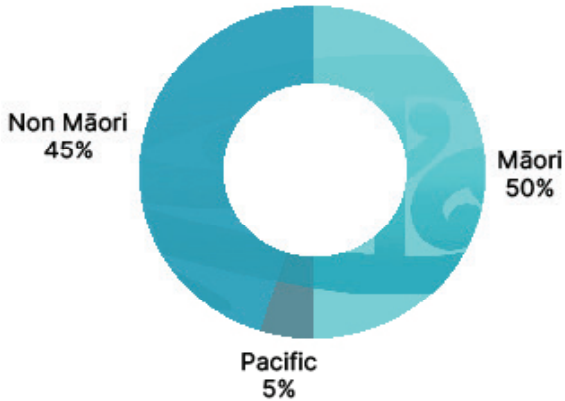
GP Consultation



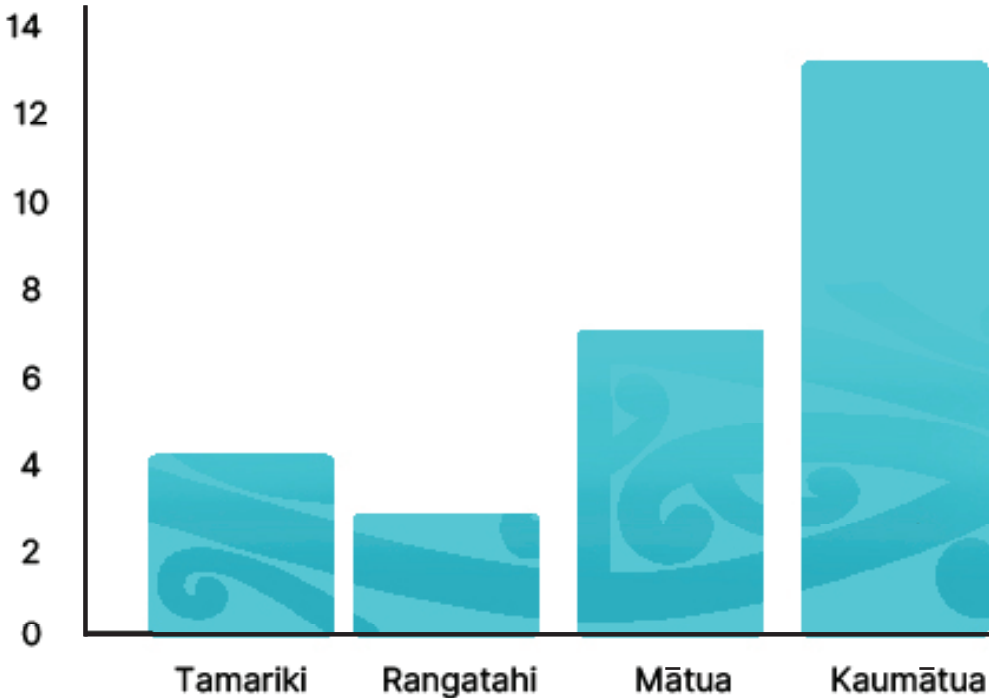
Enrolled Patients



## GP Utilisation



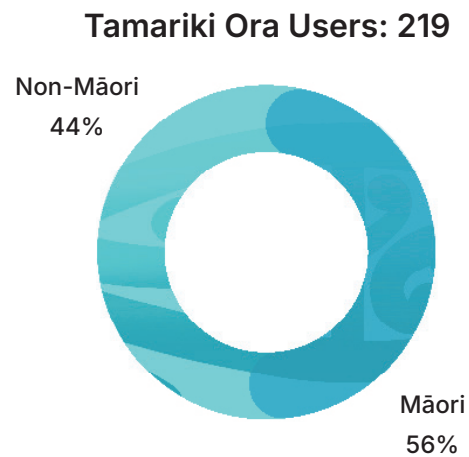
## GP Consultation Rate per year



# Tamariki Ora

Our Tamariki Ora and tamaiti wellness checks have exhibited a marked improvement in childhood vaccination rates. We attribute this to weekly home visits which now include immunisations. Taking advantage of opportunities to provide more resource and information to whānau, whole-of-whānau health checks are provided during visits including Mana Wāhine screening services in home.

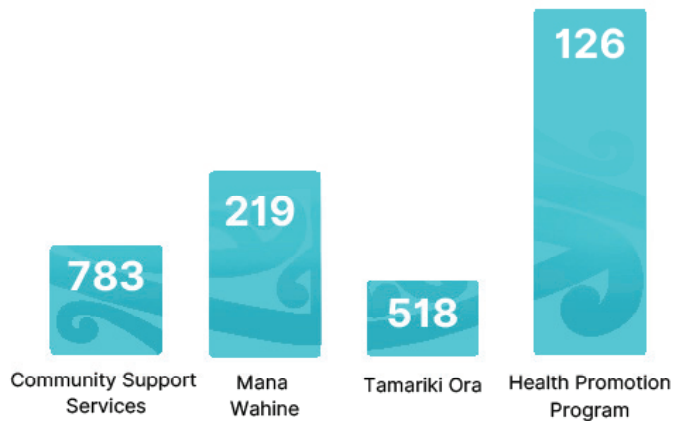
This year, we had 219 registered Tamariki Ora users. The service was temporarily suspended following the departure of Sally McPhee, Tamariki Ora Nurse. An extensive orientation process including clinical observations and formal sign-off protocols were needed before new enrolments and registrations for Tamariki Ora services could resume. Nevertheless, immunisations services continued to maintain a 100% target rate and ensured continuity of care.



# Māori Community Health

Our Māori Community Health team has been instrumental in expanding Hora Te Pai's services. By working closely with community partners, they provide comprehensive support to whānau.

This year, the team focused on deepening our understanding of whānau social needs.



The introduction of services like Work, Income and Inland Revenue support to our weekly marae clinics, resulted in an immediate increase in engagement. The Marae provided a more mana-enhancing environment, encouraging whānau to access resources and bypass the public referral system.

Their strong presence across the community and social service sector has seen an increase in support referrals.

## Health Care Model

Hora Te Pai achieved the re-accreditation of the Cornerstone Foundation Standard which highlights the quality of service provided by the organisation.

Our service model adheres to the Health Care Home frameworks, and Hora Te Pai has been certified in this approach for eight years.



## Achievements

Earlier this year, Hora Te Pai was acknowledged with a Community Engagement award, recognising our efforts in fostering community connections through the success of our marae-based health clinics and other community health initiatives.



## Hora Te Pai | Teaching Practice

Hora Te Pai actively supports the Royal New Zealand College of GPs by offering teaching services to GP Registrars, earning a strong reputation for delivering high-quality GP training and services. This programme has provided us with a significant advantage in recruiting new clinical staff.

In 2022, Dr. Darrin O’Gorman joined Hora Te Pai as a Registrar, where he built strong connections with both our whānau and kaimahi. As such we were thrilled to see the return of Dr O’Gorman and welcomed him to the clinical team this year.

Last year, we shifted to 20-minute appointments to ensure our enrolled patients receive holistic, comprehensive consultations. Despite the pressure on primary care services, we have been fortunate to expand our clinical team through this programme, increasing our service capacity.





# **Kaupapa Tuku Iho**

---

# **Our Values**

# Kaupapa Tuku Iho

Hora Te Pai has fully integrated ten key kaupapa tuku iho (traditional values) that form the cornerstone of our organisation. These values influence our cultural identity (āhuatanga), shape how we deliver services, guide our governance, management and administration.

Over the past three years, we have embarked on a journey to deepen our understanding of these values. Throughout this process, we have continuously evaluated our performance, behaviours and outcomes through the lens of kaupapa tuku iho.

The following pages will showcase the activities that bring each of these values to life, which we take immense pride in.



# Kaupapa (the inherited value)

## Kaupapa | Inherited Value

Te Reo Māori

## Tikanga | Value expression

Our language gives us strength, identity and confidence.

Kotahitanga

Whānau work together to develop collective wellbeing and celebrate success.

Wairuatanga

Whānau lead lives that are enriched by positive attitudes and value system.



## Hiahia | Target

Contribute to the survival of Te Reo through regular use.

Increase use of Te Reo in whare.

Celebrate events that encourage use of Te Reo.

## Hua | Result

Two kaimahi enrolled in te reo studies.

Introduced specific wahi for te reo Māori anake for kaimahi to acknowledge Mahuru Māori.

More kaimahi use pepehā, job titles, lead waiata, and use karakia more frequently in hui or kaupapa.

Supported Waitangi Day celebrations at Whakarongotai Marae.

Celebrated Matariki through kai, karakia and waiata.

Use of te reo in whare through daily karakia and waiata.

Waiata anthems introduced to reception area, Te Matatini, Ratana celebrations, Kaumātua Kapahaka and Kura Tuarua provided on live stream.

Implement the use of Hauora plans to enable patient-led appointments.

Increase home-based approach to healthcare.

Hora Te Pai now uses the Hauora planning tool that empowers whānau-led conversations and planning around their wellness. Whānau can choose which support systems best suit their needs and values.

Introduced Community Primary Care Nurse to enhance outreach services and support kaiāwhina, Tamariki Ora services enhancing in home support, access for tangata whaikaha and whānau who have difficulty mobilising.

Establish regular marae clinics.

High needs, vulnerable whānau will have access to services to foster a sense of belonging and collective support.

Introduced social services to the weekly marae clinics eg. IRD, WINZ, Arthritis NZ, Dementia NZ to enhance services support for whānau.

Rapid Re-housing Navigator supporting vulnerable communities with rehousing and facilitating ongoing support.

Delivered a joint programme with Paraparaumu College aimed to support rangatahi to engage in kura through kaupapa-based kōrero, goal setting and weekly activities.

---

**Kaupapa | Inherited Value**

Ūkaipotanga

**Tikanga | Value expression**

Whānau have a sense of belonging that encourages participation and engagement in community.

---

**Kaitiakitanga**

Whānau care for each other, their resources, and their environment.

## Hiahia | Target

Establish regular marae clinics.

High needs and vulnerable whānau will have access to services to foster a sense of belonging and collective support.

## Hua | Result

Introduced social services to the weekly marae clinics eg. IRD, WINZ, Arthritis NZ, Dementia NZ to enhance services & support for whānau.

Rapid Re-housing Navigator supporting vulnerable communities with rehousing and facilitating ongoing support.

Delivered a joint programme with Paraparaumu College aimed to support rangatahi to engage in kura through kaupapa-based kōrero, goal setting and weekly activities

Ensure ethical and responsible practices for the organisation.

Increase workforce capacity, to increase services.

Deliver Te Taiao environmental awareness education that supports whānau to care for their environment.

Reporting is accurate and timely.

Incident reporting and clinical policies.


Cornerstone Accreditation achieved.


Health Care Home certification achieved.


Kaimahi complete regular compliance training.

Regular wānanga kōrero forums for kaimahi regarding tikanga practices in clinic.

New clinical workforce increased capacity and therefore access to services.

 2 new General Practitioners

 1 new Community Nurse prescriber

 Cancer Care Co-Ordinator

Increased uptake in Mana Wāhine and women's screening through Cancer Care services.

Improved health outcomes through increased community outreach capability.

Mahinga Kai, Mahinga Tangata is delivered through the marae-based programme, Te Kawariki. Tauira are taught about local wahi and kaitiakitanga to ensure preservation of Iwi whenua, awa and moana.

## Kaupapa | Inherited Value

### Pūkengatanga

## Tikanga | Value expression

Whānau are equipped with skills and knowledge that enable them to lead full and productive lives.

### Rangatiratanga

Whānau exercise sound decision making, have autonomy and express whānau self-determination.

## Hiahia | Target

Staff have professional development plans specific to their role and our organisation.

Whānau have access to information and resources that support their hauora needs.

Provide access to traditional therapies eg. Rongoa practitioner, Cultural or Pastoral care  
Improve models of care that enables whānau to express self-determination.

Implement a values-based reporting framework where performance is measured against our kaupapa tuku iho (inherited values).

## Hua | Result

Nurse team complete prescribing qualifications to enhance services and health promotion.

Clinical kaimahi attended GP conference:

Leadership training – Lean, Equity Workshops.

Kaimahi enrolled in TWoR Whakapiki and Mauri and Huia Poupou Reo.

Full compliance training achieved.

Advanced Care Plan training achieved.

Marae clinics introduced specialist services i.e. WINZ, IRD, Arthritis NZ, Dementia NZ at Marae clinics to ensure whānau have direct access to information, by passing referral systems in a mana enhancing environment.

Health promotion delivered by Māori Community Health team at various events:



Kaumātua Health expo, Coastlands Mall



Priority Screening days



Bee Healthy Oral health promotion



Outreach flu clinics



Childhood immunisations  
Kaumātua kapahaka, promoting screening, vaccinations, mini health checks

4 × 8-week health programmes delivered.

We are investigating opportunities for a Rongoā practitioner.

Clinical pharmacist and Health Improvement practitioner have adopted outreach and in-home appointments model of care (previously only provided in-clinic) this has resulted in whānau gaining independence and feeling empowered to

---

**Kaupapa | Inherited Value**

**Tikanga | Value expression**

---

**Manaakitanga**

Whānau are healthy and prosperous, enabling future generations to live their best lives.

---

**Whakapapa**

Whānau are connected to each other and have a sense of identity.

## Hiahia | Target

## Hua | Result

self-manage their hauoratanga. This is demonstrated in improved population health indicators.

Uptake in screening services and routine preventative care has increased significantly.

2022 – 2023 Annual Report provided a kaupapa based performance report; this has continued throughout all reporting.

The kaupapa reporting framework is being developed and will be introduced with the new strategic plan.

Hora Te Pai presented at the Collaborative Aotearoa Conference noting our achievement with Health Care Home and community outreach services.

Foster whānau wellbeing through preventative care.

Improve health outcomes and population health.

Deliver services that strengthen community and whānau engagement.

20-minute appointments enabled more time for holistic consultation.

Upskilled non-clinical workforce to identify opportunity for whānau to complete routine screenings during appointments, improving routine and preventative care for whānau.

Launched a wellness programme based on mātauranga Māori which encourages self- sustainability and independence.

4 x weekend health clinics held. Provided co-funded GP satellite clinics to vulnerable communities.

Childhood immunisation rates increase through regular weekly outreach services and Tamariki Ora wellness checks.

Provided co-funded healthcare packages to support whānau.

Strengthen whānau, hapū and iwi connections.

Provide regular updates iwi, hapū, marae, kaumātua and patients.

Collaboration with Manaaki Kāpiti up to October 2023 to deliver joint services for whānau in Kāpiti.

Employed iwi pūkenga to deliver Te Kawariki.

**Whakawhanaungatanga**

Whānau develop and maintain meaningful relationships.



## Hiahia | Target

Identify iwi affiliations in reporting.

## Hua | Result

Learning content and the teaching environment is specific to Te Ātiawa ki Whakarongotai.

Regular updates provided to Te Kaunihera Kaumātua and Marae Trustees via regular hui attendance.

Continuous engagement with Hauora Māori providers, via conferences hosted by Ngāti Toa.

Extended Cancer Services to Ōtaki via Te Puna Ōranga o Ōtaki recognising lack of provision to whānau in this cohort.

Iwi affiliations reporting – Not Achieved.

Support Iwi kaupapa, Kaumātua hui:



Kaumātua Kapa Haka festival



Te Raukura



Kaumātua Matariki Festival  
Te Papa, Wellington Hui-ā-iwi

Engage in groups aimed to address health disparities and promote equitable outcomes for Māori, Pacific and high needs communities.

Be an active member of community initiatives.

Remain active members of Kāpiti Community Health Network, Te Pou Tautoko Māori Advisory for Mary Potter Hospice and Te Kupenga, Māori advisory group for Tu Ora.

Joint collaboration with Bee Healthy to provide oral health education, resources and support to Pacific Community through our Māori Community kaiāwhina.

Utilised the Kori Tinana and walking programmes to registered kaumātua team for Kaumātua Olympics September 2023 held at Ngā Purapura, Te Wānanga o Raukawa.

Hora Te Pai received the Community Engagement Award recognising our efforts in the community through marae-based clinics.

Attended Waka Ama day hauora day, providing health promotion.



# Financial Report

# Finance Report

It is with pleasure that we present the performance report on behalf of Hora Te Pai Health Services Charitable Trust, for the year ended 30 June 2024.

The surplus for the year was \$36,900. This represents 1.5% of total income earned.

Revenue decreased by 6% over last year. This was mainly due the decrease in COVID vaccination funding from \$558,872 (2023) to \$139,214 (2024).

Patient clinic fees are down 9% from last year and earned the Trust \$160,937 during the current year being 6% of revenue earned.

Eye clinic income continues to be a useful source of income for the Trust being 13% of revenue from services.

Tagged funds allocated during the year were \$458,569 for a project to review building options and this fund has \$1.3M available as at 30 June 2024.

The budgeted income for 2024 was \$2.3M and compares to the actual income earned of \$2.4M. The budgeted income for 2025 is \$2.4M.

Grants received and not spent during the year, total \$285,609 making up 14% of the total accumulated funds.

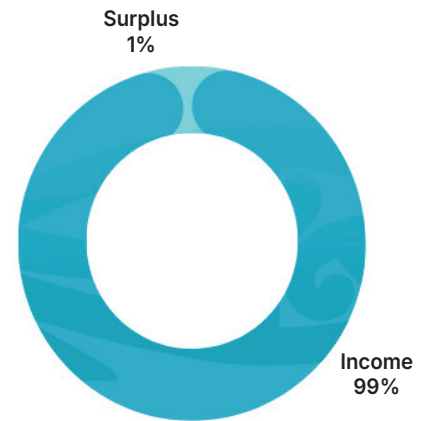
Hora Te Pai has performed well over the past year despite the difficult financial times. Careful management of costs has ensured the Trust remains in surplus.

We acknowledge the outstanding work of all the staff and Trustees at Hora Te Pai.

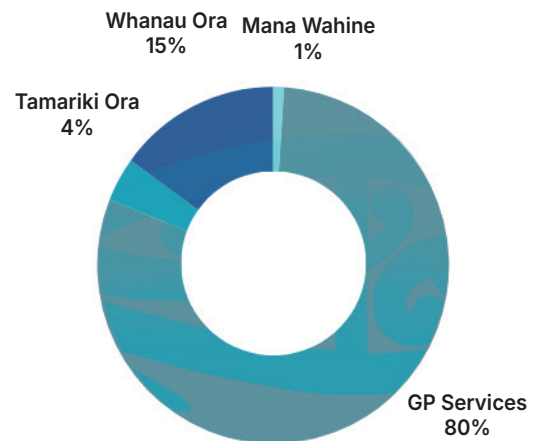
A special thank you for the dedicated work of Gail Cusack and Di Tatana in supporting us to prepare the financial reports.

Outside Accounting Ltd

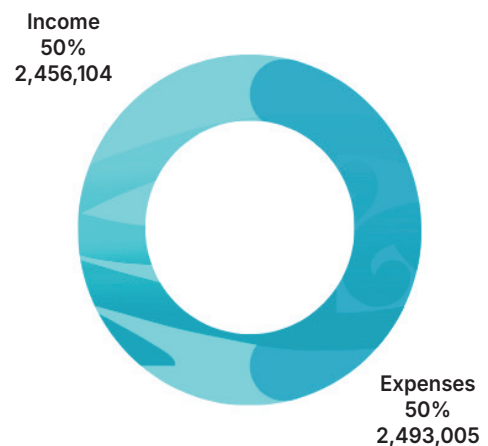
## Net Surplus



## Operating Revenue



## Income | Expenses



# Performance Report

Hora Te Pai Health Service Charitable Trust  
For the year ended 30 June 2024

# Contents

3	Compilation Report
4	Trust Directory
5	Approval of Performance Report
6	Statement of Service Performance
7	Statement of Service Performance (continued)
8	Statement of Financial Performance
9	Statement of Changes in Net Assets
10	Statement of Financial Position
11	Statement of Cash Flows
12	Notes to the Financial Statements
15	Notes to the Financial Statements (continued)
20	Independent Auditor's Report
21	Independent Auditor's Report (continued)
22	Independent Auditor's Report (continued)

# Compilation Report

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

Compilation Report to the Trustees of Hora te Pai Health Services Charitable Trust

### Scope

On the basis of information provided and in accordance with Service Engagement Standard 2 Compilation of Financial Information, we have compiled the financial statements of Hora Te Pai Health Services Charitable Trust for the period ended 30 June 2024.

This report has been prepared in accordance with the accounting policies described in the Notes to the Financial Statements.

### Responsibilities

The Trustees are solely responsible for the information contained in the financial statements and have determined that the Tier 3 (NFP) standards used are appropriate to meet your needs and for the purpose that the financial statements were prepared.

The financial statement was prepared exclusively for your benefit. We do not accept responsibility to any other person for the contents of the financial statements.

### Independence

We have no involvement with Hora Te Pai Health Services Charitable Trust other than for the preparation of the financial statements and management reports and offering advice based on the financial information provided.

### Disclaimer

Neither we nor any of our employees accept any responsibility for the reliability, accuracy or completeness of the compiled financial information contained in the financial statements. Nor do we accept any liability of any kind whatsoever, including liability by reason of negligence, to any person for losses incurred as a result of placing reliance on the financial statements.

*Outside Accounting Limited*

Outside Accounting Ltd

Level 1

169 Rimu Rd

Paraparaumu

Dated: 13 September 2024

# Trust Directory

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

### Legal Name and Entity Type

Hora Te Pai Health Service Charitable Trust

The Trust is incorporated under the Charitable Trusts Act 1957 and is a registered charitable entity with the New Zealand Charities Commission.

### Date of Formation

3rd November 2010

### Charities Commission Registration Number

CC49273

### Nature of Business

Primary Health Services

### IRD Number

106-075-933

### Board of Trustees

- Chris Gerretzen, Chairperson, Member Iwi Relationship Committee
- Di Grennell, Deputy Chairperson, Member Iwi Relationship Committee
- Cassidy Pidduck, Chair of Financial Audit & Risk Committee
- Daphne Luke (Finance Trustee) Member Financial Audit & Risk Committee
- Ana Winiata, Member Financial Audit & Risk Committee
- Dr Chris Fawcett (Clinical Trustee), Member Financial Audit & Risk Committee
- Tio Taiaki, Chair of Building Committee

### Hora te Pai Kaumatua

Rakau o Te Ora Te Maipi

Jack Rikihana

### Bankers

ANZ

Paraparaumu

### Independent Auditor

David Turner CPA

# Approval of Performance Report


## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

The Board of Trustees are pleased to present the approved performance report including the historical financial statements of the Hora Te Pai Health Service Charitable Trust for year ended 30 June 2024.

The Board accepts responsibility for the preparation of the annual financial statements and the judgement used in these financial statements.

The management (including the Manager and others directed by the Board) accept responsibility for establishing and maintaining a system of internal controls designed to provide reasonable assurance as to the integrity and reliability of the organisation's financial reporting.

It is the opinion of the Board and management that the performance report for the financial year 2024 ended fairly reflects the financial position and operations of the organisation.

 13/9/24

Chris Gerretzen

For the Board of Trustees

 13/9/24

Di Tatana

Operations Manager



# Statement of Service Performance

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

### 1. Purpose/ Mission Statement

Hora Te Pai is the only kaupapa Māori health service in Kapiti and was established by Ātiawa ki Whakarongotai to advance the health and wellbeing of Māori, Pasifika and high needs whānau living within the tribal boundaries between Raumati in the south and Kikutauāki north of Pekapeka through provision of high-quality health care, wellbeing and social support services.

The primary health care services are delivered to whānau either at the practice or to homes, marae and other venues through community outreach services.

Our purpose as expressed in our Trust Deed is to:

- Provide, promote and develop holistic wellbeing of Māori and other consumers
- Promote personal growth, self-determination and autonomy for Māori and other consumers
- Promote healthy lifestyles and design related services for Māori and other consumers
- Provide affordable, comprehensive, and well-managed health care

### 2. Description of Hora Te Pai Health Services Strategic Outcomes

- Re-accreditation of Cornerstone Foundation Standards to provide high quality services
- Health Care Home certification
- Deliver high quality services with a pro-equity focus that are responsive to health needs of whānau and community
- Build capacity and sustainability through acquisition of new health contracts
- Iwi Relationships – engage and provide services to deliver the best possible health outcomes for members of Te Ātiawa ki Whakarongotai residing in the area.

### 3. Our People, Structure

The Hora Te Pai Trust Deed provides for a maximum of seven trustees including not less than one clinician: four representatives from Ātiawa or representing Māori interests in Kapiti, and one trustee with financial expertise. The organisation is supported by its two kaumatua.

The Board has established three sub-committees. The Finance, Audit, Investment and Risk committee is responsible for financial and investment management and reporting, policy development and monitoring compliance and financial risk management. The second committee is the Building Committee, established to complete planning, fundraising and project governance for future facilities. The third committee is the Iwi Relationship Committee, who meet with Iwi representatives as appropriate. The Board and its committees meet monthly and bi-monthly and are supported by a Board secretariat.

The Tumuaki (General Manager) and Senior Leadership are responsible for overseeing the day-to-day operations of the organisation and its service delivery.

### 4. Operational Resources and Funding

Hora Te Pai currently employs 10 full-time and 10 part-time staff.

Hora Te Pai is contracted to provide a suite of services and receives grants (funds) primarily from Tu Ora, ACC, Te Whatu Ora, Te Aka Whai Ora and small agency community funding.

There is no reliance on volunteers or donated goods.

# Statement of Service Performance (continued)

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

### 5. Description of Quantitative Measures:

#### I. Summary of Enrolled Patients

By Age	2024	2023
Tamariki	448	464
Rangatahi	226	233
Matua	1242	1271
Kaumatua	473	462
<b>Total</b>	<b>2389</b>	<b>2430</b>

Enrolments have reduced since 2023, which is largely attributed to whānau relocating to other regions due to house shortages in Kapiti.

#### II. Patients and High Needs

	2024	2023
Māori	1373	1395
Non Māori	1016	1024

Patients classified as High needs make up 67% of the enrolled population.

#### III. Service Delivery

Count of Services	2024	2023
GP Services	17,075	15,097
Māori Community Health Services	1,646	1,925
Clinical Outreach Services	608	88

\*Tamariki Ora services were suspended between July 2023 to December 2024 to allow training and orientation for the Tamariki Ora Nurse. Services resumed in January 2024.

### 6. Disclosure of Judgements

In preparing the consolidated statement of service performance, the Trust has applied the following judgments:

- Reliance is placed on the system that records patient visits
- Judgment used to determine the effectiveness of the training courses and clinics

# Statement of Financial Performance

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

	NOTES	2024	2023
<b>Revenue</b>			
Revenue from providing goods and services	1	2,405,226	3,062,149
Investment Income	2	71,320	34,088
Other Operating Revenue	2	16,459	30,032
<b>Total Revenue</b>		<b>2,493,005</b>	<b>3,126,268</b>
<b>Total Revenue</b>		<b>2,493,005</b>	<b>3,126,268</b>
<b>Total Income</b>		<b>2,493,005</b>	<b>3,126,268</b>
<b>Expenses</b>			
Costs relating to providing goods and services	3	424,910	484,316
Restricted Purpose Funding Expenses	3	136,299	528,702
Salaries & Contractor Costs	3	1,894,895	1,726,686
<b>Total Expenses</b>		<b>2,456,104</b>	<b>2,739,704</b>
<b>Net Surplus (Deficit)</b>		<b>36,900</b>	<b>386,564</b>



These financial statements should be read in conjunction with the notes to the financial statements.

# Statement of Changes in Net Assets

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

		Trust	Funds held	Retained	Special	Total
		Formation	on behalf of	surplus	Purpose	equity
		reserve	Providers		reserve	
		\$	\$	\$	\$	\$
	Opening balance 1 July 2023	303,940	31,226	1,130,438		1,465,604
PBE IPSAS	Surplus/(Deficit) for the year	-	-	36,900		36,900
1.118(a)						
	Other comprehensive income	-	-	-		
	Transfers	-	-	-856,889	1,315,459	458,570
PBE IPSAS	Closing equity 30 June 2024	303,940	31,226	310,449	1,315,459	1,961,074
1.119(a)-(c)						
	Opening balance 1 July 2022	303,940	31,226	743,874	0	1,079,040
PBE IPSAS	Surplus/(Deficit) for the year	-	-	386,564		386,564
1.118(a)						
	Other comprehensive income	-	-	-		-
	Transfers	-	-	-		-
PBE IPSAS	Closing equity 30 June 2023	303,940	31,226	1,130,438	0	1,465,604
1.119(a)-(c)						

# Statement of Financial Position

## Hora Te Pai Health Service Charitable Trust As at 30 June 2024

	NOTES	30 JUN 2024	30 JUN 2023
<b>Assets</b>			
<b>Current Assets</b>			
Bank accounts and cash	4	648,393	372,712
Short-term Investments	4	203,718	195,326
Tagged Funding Investments	4	1,315,458	1,106,889
Receivables from exchange transactions	4	254,551	189,933
Accrued Interest	4	18,305	13,949
<b>Total Current Assets</b>		<b>2,440,425</b>	<b>1,878,809</b>
<b>Non-Current Assets</b>			
Property, Plant and Equipment	5	35,325	45,505
<b>Total Non-Current Assets</b>		<b>35,325</b>	<b>45,505</b>
<b>Total Assets</b>		<b>2,475,750</b>	<b>1,924,314</b>
<b>Current Liabilities</b>			
Trade and Other Payables	6	69,318	42,617
Employee Entitlements	6	78,263	91,367
Other Current Liabilities	6	81,487	89,102
Restricted Purpose Funds	7	285,609	235,624
<b>Total Current Liabilities</b>		<b>514,677</b>	<b>458,710</b>
<b>Total Net Assets</b>		<b>1,961,074</b>	<b>1,465,604</b>
<b>Net Assets attributable to the Owners</b>			
Reserves		335,166	335,166
Accumulated Surpluses or (Deficits)		310,449	1,130,438
Capital Reserves		1,315,459	-
<b>Total Net Assets attributable to the Owners</b>		<b>1,961,074</b>	<b>1,465,604</b>

# Statement of Cash Flows

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

	2024	2023
<b>Cash Flows from Operating Activities</b>		
Income from providing goods and services	3,146,895	2,658,257
Payments to suppliers	(429,600)	(554,242)
Payments to employees	(1,900,623)	(1,655,327)
Rent and Lease payments	(33,132)	(18,434)
GST	(348,617)	(317,921)
<b>Total Cash Flows from Operating Activities</b>	<b>434,924</b>	<b>112,333</b>
<b>Cash Flows from Investing Activities</b>		
Interest received	66,964	20,139
Payment for property, plant and equipment	(7,650)	(34,565)
Payment for investments	(216,961)	(320,138)
Other cash items from investing activities	(1,595)	(17,556)
<b>Total Cash Flows from Investing Activities</b>	<b>(159,242)</b>	<b>(352,120)</b>
<b>Cash Flows from Financing Activities</b>		
Other cash items	-	1,022
<b>Total Cash Flows from Financing Activities</b>	<b>-</b>	<b>1,022</b>
<b>Net Cash Flows</b>	<b>275,681</b>	<b>(238,765)</b>
<b>Cash Balances</b>		
Bank accounts and cash at beginning of period	372,712	611,476
Bank accounts and cash at end of period	648,393	372,712
Net change in cash for period	275,681	(238,765)

# Notes to the Financial Statements

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

### Reporting Entity

The reporting entity is the Hora Te Pai Health Service Charitable Trust. The Trust is domiciled in New Zealand and incorporated under the Charitable Trusts Act 1957 and the Charities Act 2005.

These financial statements and the accompanying notes summarise the financial results of activities carried out by the Trust. Hora Te Pai Health Service Charitable Trust is a charitable trust and kaupapa Māori primary and community healthcare provider which is based in Paraparaumu, Kāpiti Coast.

### Basis of Preparation

Hora te Pai has elected to apply Tier 3 (NFP) Not-for Profit Reporting on the basis that it does not have public accountability and has total annual expenses equal to or less than \$5,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting.

The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future. The Performance Report has been prepared for the Trustees and the Charities Commission.

### Changes in Accounting Policies

This year the Trust has prepared accounts based of the Tier 3 (NFP) Reporting Standards, as the threshold has changed from \$2M to \$5M. Last year's accounts were prepared using the Tier 2 (NFP) Reporting Standards.

### Basis of Measurement

These financial statements have been prepared on the basis of historical cost, as modified by the fair value measurement of investment properties, non-derivative financial instruments, and land and buildings which are measured at fair value.

### Revenue

Revenue is recognized to the extent that it is probable that the economic benefit will flow to the Trust and revenue can be reliably measured. Revenue is measured at the fair value of the consideration receivable. The following specific recognition criteria must be met before revenue is recognised:

#### Revenue

##### *Grant revenue*

Grant revenue includes grants given by other charitable organisations, philanthropic organisations and businesses. Grant revenue is recognised when the conditions attached to the grant has been complied with. Where there are unfulfilled conditions attaching to the grant, the amount relating to the unfulfilled condition is recognised as a liability and released to revenue as the conditions are fulfilled.

#### Revenue

##### *Accounting for Grants*

Grants are treated as operational income when the service has entirely satisfied the performance obligations.

##### *Interest*

Interest revenue is recognised as it accrues.

## Bank Accounts and Cash

Bank accounts and cash are short-term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

## Short-term Investments

Short-term investments comprise term deposits which have a term of greater than three months and therefore do not fall into the category of cash and cash equivalents

## Nature and Purpose of Reserves

The Trust creates and maintains reserves in terms of specific requirements.

### Special Purpose Reserve

In order to assist in funding the security of the Trust's future operational services, a separate special purpose reserve (SPR) has been created with amounts transferred from the retained surplus to the SPR. The Trust's policy is to invest the funds in term deposits until the amounts are utilised. The funds can be used to expand its building facilities and purchase required medical equipment to fitout the new building.

### Trust formation Reserve

The Trust formation reserve was recognised on formation of the trust. The funds can be used to purchase any capital equipment necessary for the expansion of the trust's core service offerings as well as to expand its building facilities.

### Funds Held on Behalf of Providers

The Trust's policy has been to separate out funds held specifically on behalf of providers.

## Accounts Receivable and Bad Debts

Receivables are stated at their estimated realisable value. Bad debts are written off in the year they are identified.

## Provision for Holiday Pay

The provision for holiday pay is based on total leave owing as at the end of the year.

## Valuation of Assets

Investments have been valued at cost.

## Property, Plant and Equipment

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset.

Where an asset is acquired its cost is measured at its fair value as at the date of acquisition.

Depreciation is provided on a Diminishing Value Basis. Depreciation is charged at rates calculated to allocate the cost or valuation of the asset less any estimated residual value over its remaining useful life.

- Computer Equipment 40-50%
- Furniture & Fittings 15.6- 40%
- Motor Vehicles 30%
- MPDS Funded Assets 16-50%
- Office Equipment 25-40%
- Plant & Equipment 16-40%

Assets with a Capital value of under \$1,000 when purchased are written off in that year.

Depreciation methods, useful lives and residual values are reviewed at each reporting date and are adjusted if there is a change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset.



## Financial Instruments

The Trust is party to financial instrument arrangements, as part of its everyday operations, which have been recognised in the financial statements. Revenue and expenditure in relation to all financial instruments are also recognised in the financial statements. Financial instruments which potentially subject the Trust to credit risk principally consist of bank balances and accounts receivable. There are no significant concentrations of credit risk and the Trust has a credit policy which is used to manage its exposure. The Trust does not require any collateral or security to support financial instruments. As at 30 June 2024 the carrying cost and estimated fair value of the Trust financial assets and liabilities are not materially different

## Leases

Payments on operating lease agreements, where the lessor retains substantially the risk and rewards of ownership of an asset, are recognised as an expense on a straight-line basis over the lease term.

## Goods and Services Tax (GST)

The entity is registered for GST. All amounts are stated exclusive of goods and services tax (GST) except for accounts payable and accounts receivable which are stated inclusive of GST.

## Income Tax

Due to its charitable status, the entity is exempt from income tax.

# Notes to the Financial Statements (continued)

## Hora Te Pai Health Service Charitable Trust For the year ended 30 June 2024

	2024	2023
<b>1. Operating Revenue</b>		
Revenue from providing goods and services	2,405,226	3,062,149
<b>Total Operating Revenue</b>	<b>2,405,226</b>	<b>3,062,149</b>
	2024	2023
<b>2. Other Income</b>		
Interest Received	71,320	34,088
Sundry Income	16,459	30,032
<b>Total Other Income</b>	<b>87,779</b>	<b>64,120</b>
	2024	2023
<b>3. Analysis of Expenses</b>		
Costs related to providing goods or services	424,910	484,316
Restricted Purpose Funding Expenses	136,299	528,702
Staff & Contractor costs	1,894,895	1,726,686
<b>Total Analysis of Expenses</b>	<b>2,456,104</b>	<b>2,739,704</b>
	2024	2023
<b>4. Analysis of Assets</b>		
Bank accounts and cash	648,393	372,712
Receivables	254,551	189,933
Accrued interest on Term Deposit	18,305	13,949
Short-term Investments	203,718	195,326
Tagged Building Fund Investments	1,315,458	1,106,889
<b>Total Analysis of Assets</b>	<b>2,440,425</b>	<b>1,878,809</b>

Term deposit investments are recorded as current assets as they are all due to mature within the next 12 months.

## 5. Property, Plant & Equipment

<b>This Year</b>					
<b>Asset Class</b>	Opening Carrying Amount	Purchases	Sales/Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
Computer equipment	546			(269)	277
Furniture & Fittings	1,193			(230)	963
Motor Vehicles	6,902			(2,071)	4,831
MPDS Funded Assets	30,237			(11,461)	18,776
Office Equipment	1,077			(275)	802
Plant & Equipment	5,550	5,913		(1,787)	9,676
<b>TOTAL</b>	<b>45,505</b>	<b>5,913</b>		<b>(16,093)</b>	<b>35,324</b>
<b>Last year</b>					
<b>Asset Class</b>	Opening Carrying Amount	Purchases	Sales/Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
Computer equipment	1,080			(534)	546
Furniture & Fittings	1,495			(302)	1,193
Motor Vehicles	9,860			(2,958)	6,902
MPDS Funded Assets	23,907	23,824		(17,494)	30,237
Office Equipment	1,449			(372)	1,077
Plant & Equipment	4,925	1,737		(1,112)	5,550
<b>TOTAL</b>	<b>42,716</b>	<b>25,561</b>	0	<b>(22,772)</b>	<b>45,505</b>

2024

2023

## 6. Analysis of Liabilities

Trade & Other Payables	69,318	42,617
Employee costs payable	78,263	91,367
GST	74,659	74,613
Creditors and accrued expenses	6,828	14,488
Unused donations and grants with conditions	285,609	235,624
<b>Total Analysis of Liabilities</b>	<b>514,677</b>	<b>458,710</b>



## 7. Unused donations and grants with conditions

<b>MPDS</b>				
30/6/2024	Balance		\$21,846	\$21,846
<b>COVID Māori Response</b>				
31/07/2021	Funding Received		\$16,500	Balance
30/06/2022	Payments Allocated		(\$305)	
30/06/2024	Balance			\$16,195
<b>COVID Vaccination Funding</b>				
1/07/2023	Opening Balance		\$144,906	Balance
30/06/2024	Payments Allocated		(\$139,215)	
30/06/2024	Balance			\$5,691
<b>Māori Influenza and MMR Vaccination</b>				
28/05/2021	Funding Application (Excl GST)	(\$52k + \$13k)	\$52,000	Balance
30/06/2024	Not yet complete			\$52,000
<b>Te Aka Whai Ora Mātauranga Māori Solution</b>				
7/08/2023	Funding Application (Excl GST)	(\$30k + \$45k+30k+30k+15k)		\$150,000
30/06/2024	Payments Allocated		(\$25,801)	\$124,199
<b>Wellington Community Grant</b>				
4/06/2020	Funding Received		\$5,217	
30/06/2021	Payments Allocated		(\$4,540)	\$677
30/06/2024	Balance			\$677
<b>Health NZ - Cancer Training &amp; Development</b>				
21/06/2024	Funding Received		\$65,000	
30/06/2024	Balance			\$65,000
30/06/2024	Total As per Statement of Financial Position			\$285,608

### 8.1 Trust Formation Reserve

		2024	2023
Opening balance		303,940	303,940
Transfers from retained earnings			
Closing Balance		303,940	303,940

This represents the total net assets held on the formation of the Trust.

### 8.2 Funds Held on Behalf of providers

		2024	2023
Opening balance		31,226	31,226
Transfers from retained earnings		-	
Closing Balance		31,226	31,226

These funds are held on behalf of funders as at 30/6/2012.

### 8.3 Special Purpose Reserves

		2024	2023
Opening balance		-	-
Transfers from retained earnings		1,315,459	
Closing Balance		1,315,459	-

This represents funds set aside for future building requirements which are currently in review.

### 9. Auditor's Remuneration

DJ Turner & Associates provides audit services to the Trust a fee of \$3,900 was paid for the 2023 audit and an accrual for the 2024 audit fee of \$3,900 has been included in these accounts.

No non-audit services are provided by DJ Turner & Associates.

### 10. Leases

As at the reporting date, the Board of Trustees have entered into the following operating lease commitments:

	2024	2023
<b>Rent of 35 Warrimoo St, Paraparaumu</b>		
No later than one year	\$ 42,000	\$ 15,960
Later than one year and no later than five years	\$ 82,000	\$ 15,960
Later than five years	\$ -	\$ -

## 11. Significant Donated Assets

There are no significant donations received by the Trust.

## 12. Contingent Assets and Liabilities

There are no contingent assets or liabilities as at 30 June 2024 (Last year - nil).

## 13. Related Party Transactions

### 13.1 Related Party Transactions

There were no transactions involving related parties during the financial year.

### 13.2 Key Management Personnel

The key management personnel, as defined by PBE IPSAS 20 Related Party Disclosures, are the members of the governing body which comprised the Board of Trustees and General Manager of Operations, which constitutes the governing body of the Trust.

Members of the Board of Trustees are paid Meeting attendance fees. The aggregate remuneration of key management personnel and the number of individuals, determined on a full-time equivalent basis, receiving remuneration is as follows:

	2024	2023
Total remuneration	\$243,607	\$164,524
Number of persons	1	8

### Remuneration and compensation provided to close family members of key management personnel

No remuneration or compensation was provided by the Trust to employees who are close family members of key management personnel during the reporting period (Last year - nil).

## 14. Capital Commitments

There were no Capital Commitments at the reporting date (Last year - nil).

## 15. Events After the Reporting Date

The Board of Trustees and management are not aware of any other matters or circumstances since the end of the reporting period, not otherwise dealt with in these financial statements that have significantly or may significantly affect the operations of the Hora Te Pai Health Service Charitable Trust. (Last year nil).

## 16. Going Concern

The Trust places reliance on the ongoing funding from Tu Ora Compass Health and the Health Department and will continue to operate for the foreseeable future.

## **INDEPENDENT AUDITOR'S REPORT**

### **To the Trustees of Hora Te Pai Health Services Charitable Trust**

---

#### **Opinion**

We have audited the accompanying Performance Report of Hora Te Pai Health Services Charitable Trust on pages 1 to 19, which comprises the Entity Information, the Statement of Service Performance, the Statement of Financial Performance and Statement of Cash Flows for the year ended 30 June 2024, the Statement of Financial Position as at 30 June 2024, a Statement of Accounting Policies and Notes to the Performance Report.

In our opinion, the accompanying Performance Report presents fairly, in all material respects:

- the entity information for the year ended 30 June 2024;
- the service performance for the year ended 30 June 2024, in that the service performance information is appropriate and meaningful and prepared in accordance with the entity's measurement bases or evaluation methods;
- the financial position of Hora Te Pai Health Services Charitable Trust as at 30 June 2024, and its financial performance, and cash flows for the year then ended,

in accordance with the Tier 3 (NFP) Standard issued by the New Zealand Accounting Standards Board of the External Reporting Board (XRB).

#### **Basis for Opinion**

We conducted our audit of the Statement of Financial Performance, Statement of Financial Position, Statement of Cash Flows, Statement of Accounting Policies and Notes to the Performance Report in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)), and the audit of the Entity Information and Statement of Service Performance in accordance with New Zealand Auditing Standard 1 (Revised) 'The Audit of Service Performance Information' (NZ AS1 (Revised)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Performance Report section of our report. We are independent of Hora Te Pai Health Services Charitable Trust in accordance with Professional and Ethical Standard 1 'International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, Hora Te Pai Health Services Charitable Trust.

#### **Restriction on Responsibility**

This report is made solely to the Trustees, as a body, in accordance with section 42F of the Charities Act 2005. Our audit work has been undertaken so that we might state to the Trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees as a body, for our audit work, for this report, or for the opinions we have formed.

## **Trustees' Responsibility for the Performance Report**

The Trustees are responsible on behalf of the entity for:

- (a) the selection of elements/aspects of service performance, performance measures and/or descriptions and measurement bases or evaluation methods that present service performance information that is appropriate and meaningful in accordance with the Tier 3 (NFP) Standard;
- (b) the preparation and fair presentation of the Performance Report which comprises:

- the Entity Information;
- the Statement of Service Performance; and
- the Statement of Financial Performance, Statement of Financial Position, Statement of Cash Flows, Statement of Accounting Policies and Notes to the Performance Report in accordance with the Tier 3 (NFP) Standard, and

(c) for such internal control as the Trustees determine is necessary to enable the preparation of a Performance Report that is free from material misstatement, whether due to fraud or error.

In preparing the Performance Report, the Trustees are responsible on behalf of the entity for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

## **Auditor's Responsibilities for the Audit of the Performance Report**

Our objectives are to obtain reasonable assurance about whether the Performance Report is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance ISAs and NZ AS1 (Revised) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of this Performance Report.

As part of an audit in accordance with ISAs (NZ) and NZ AS1 (Revised), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the Performance Report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Obtain an understanding of the process applied by the entity to select its elements/aspects of service performance, performance measures and/or descriptions and the measurement bases or evaluation methods.
- Evaluate whether the selection of elements/aspects of service performance, performance measures and/or descriptions and measurement bases or evaluation methods present an appropriate and meaningful assessment of the entity's service performance in accordance with the applicable financial reporting framework.



- Evaluate whether the service performance information is prepared in accordance with the entity's measurement bases or evaluation methods, in accordance with the applicable financial reporting framework.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the Trustees and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Performance Report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the Performance Report, including the disclosures, and whether the Performance Report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Trustees regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

A handwritten signature in black ink, appearing to be 'DJ Turner', is centered on a light gray rectangular background.

DJ Turner & Associates  
Masterton  
25 October 2024





HORA TE PAI



HEALTH SERVICES

Hora Te Pai Health Service Charitable Trust  
Primary Healthcare Service, Kaupapa-Māori Hauora Centre

35 Warrimoo Street  
Paraparaumu  
Wellington 5032  
Hours: Monday to Friday between 8.30am—5.00pm

T: 04 902 7095  
E: [reception@horatepai.org.nz](mailto:reception@horatepai.org.nz)  
W: [www.horatepai.org.nz](http://www.horatepai.org.nz)  
FB: [www.facebook.com/hora.tepai.1](https://www.facebook.com/hora.tepai.1)